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APPLICANTS Edward L. Reuss, Santa Cruz, CA;				
** CONTINUING DATA <i>None</i> MM				
** FOREIGN APPLICATIONS <i>None</i> MM				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/08/2002				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <i>Michael J. More</i> <i>MM</i> Acknowledged Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 6	TOTAL CLAIMS 42
			INDEPENDENT CLAIMS 9	
ADDRESS 32681				
TITLE Management and control of call center and office telephony assets				
FILING FEE RECEIVED 1640	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	